



## **KOCAELİ LASTİK SANAYİ A.Ş.**

### **QUALITY AND ENVIRONMENT POLICY**

Kocaeli Lastik San. A.Ş. aims to become a leader in its field by carrying out its activities within the scope of “Radial Tire, Bladder, Compound, and Semi-Finished Product Manufacturing” in a creative and effective manner aligned with customer needs. With its well-trained, experienced team with strong communication skills and a quality service approach, we provide our services by accurately analyzing the diverse needs of our customers and adhering to the values of mutual trust, effective communication, continuous improvement, team spirit, social responsibility, and environmental awareness. We commit to establishing management systems in compliance with applicable requirements and legal regulations of IATF 16949:2016 Automotive Quality Management Systems, TS EN ISO 9001:2015 Quality Management Systems, TS EN ISO 14001:2015 Environmental Management Systems, ISO 45001:2018 Occupational Health and Safety Management Systems, and TS EN ISO 27001:2017 Information Security Management Systems, ensuring that policies are continuously reviewed and communicated to employees for proper understanding.

Kocaeli Lastik San. A.Ş., together with its employees and senior management, is committed to the following policy principles as the foundation of its production and service approach:

- Meeting customer needs on time and as requested,
- Informing our customers in detail about our products both through written technical documentation and verbally,
- Minimizing product returns arising from selection errors by choosing products in line with customer expectations,
- Supporting improvement and development activities to achieve sector leadership and meet customer expectations,
- Establishing strong and positive relationships with our suppliers to ensure supplier satisfaction and thus provide better and higher-quality products for our customers,
- Ensuring the continuity and effectiveness of QMS, EMS, OHSMS, and ISMS,

- Not being content with maintaining the current situation, but adopting continuous improvement in our processes, staff, suppliers, and all areas as a core philosophy,
- Developing value-added products and services,
- Keeping customer satisfaction at the highest level and making it the focal point of our activities,
- Preserving professional ethics and moral principles,
- Creating an efficient and safe work environment and working conditions for employees,
- Raising awareness among employees regarding their contributions to processes and fostering team spirit,
- Reducing the costs of all processes and using resources efficiently,
- Strengthening and protecting brand image,
- Ensuring the continuity of products and services,
- Complying with the expectations of relevant parties and legal requirements,
- Setting measurable goals and objectives,
- Ensuring that all employees internalize company values, establishing lasting values of work culture, and continuously generating new ideas and projects,
- Promoting recycling awareness as much as possible within a society that grows with consumer awareness,
- Minimizing the environmental impacts caused by our activities,
- Avoiding the use of environmentally harmful products that cannot be recycled or disposed of,
- Planning production to minimize energy and raw material consumption and using recyclable products. The established Quality and Environment Policy have been made available to relevant parties for access.